

Pricing Policy & Refund Policy

Thank you for buying our courses. We ensure that our users have a rewarding experience while they discover, assess, and purchase our courses, whether it is an Online course or Classroom course.

As with any online purchase experience, there are terms and conditions that govern the Refund Policy. When you buy a training course on Sunrise Mentors Pvt Ltd. (Coding Ninjas), you agree to our Privacy Policy, Terms of Use and refund policy

Price Range

At SUNRISE MENTORS PRIVATE LIMITED, we have customized pricing according to the services rendered by us. The details are provided to you beforehand according to the effort, efficiency and the output of the service. Typically, the range of transactions on our website varies from INR 2000/- to 50,000/-.

Schedule of payment

Some of our services can be utilized for fixed durations. In such cases, it is clearly mentioned within the description of these services. The period of usage in these cases vary from 15 days to 1 year.

Price Matching

At SUNRISE MENTORS PRIVATE LIMITED, we are committed to offering you the best possible prices.

Pricing Errors

We work hard to ensure the accuracy of pricing. Despite our efforts, pricing errors may still occur. If a course's price is higher than the price displayed, we will cancel your order of that item and notify you of the cancellation.

Shopping Cart

Items in your Shopping Cart reflect the current price displayed on the item's product details page. Please note: This price may differ from the price displayed when the item was first placed in your Shopping Cart.

Our service is offered for sale by SUNRISE MENTORS PRIVATE LIMITED for your personal reference and not for resale. Therefore, we reserve the right to refuse to sell to any person whom we believe may be purchasing for resale.

Refunds policy

Refunds: For Online Courses

We provide 100% refund for our online courses if the request is raised within 7 days of batch start date.

Note: This refund policy is updated and valid for the registrations done for the 1 July & later batches. Not for the batches started before 1 July.

To claim refund, kindly follow the below procedure:

1. Drop an email on: contact@codingninjas.in with a subject "Online course refund | **Registered email id**". (Please do not forget to provide the registered email id in the subject)
2. Give valid reason for the refund. [for our internal purpose only]
3. In case of combo courses & career tracks, start dates of complete combo will be considered, not on the course/module basis.
4. Ensure that the email is received within five days of batch start date. [Example: if batch starts on 15th Jul'19, you should send the refund email on or before 20th July'19 midnight]
5. Refund amount calculation:
 - a. 100% refund if you have consumed only the first 2 lectures of the course
 - b. Prorated refund in case you have consumed more than first 2 lectures. For eg: if you have watched 10 lectures out of a total of 50 lectures in the course then 80% of the fees will be refund
 - c. Refund will be processed within 10 working days of receiving the refund email"

Batch shifting: Batch can be transferred to immediate next batch (Same Course), with in 10 days of batch starting date.

Our Customer Service Specialists are ready to assist you—simply call 1800-123-3598 between 11 am to 5 pm in Tuesday to Friday.

Cancellation & Refunds: For Classroom Training

Classroom programs are only refundable if refund raised 10 days prior batch the commencement. Once our courses commence, we won't be able to refund any amount. Our Customer Service Specialists are ready to assist you—simply call 1800-123-3598 between 11 am to 5 pm in Tuesday to Friday.

Paid registration fee, request 10 Days prior batch starts

- Refund possible : GST deductible if previous month
- Transfer possible: Shifting can be done to online/offline courses, 10 days prior course starts.

Paid registration fee : less than 10 days left before batch starting

- Non Refundable

Paid full course fee

- Complete fees should be submitted 7 days prior batch starts
- At least we should have PDC on first class for the complete payment
- Fee is neither refundable nor transferrable
- No re-registration [Upto 5 classes they can attend in next batch]

Offline students shift to Online course

- If Batch started
 - On faculty recommendation: Transferrable, but difference not refundable
 - Otherwise : Non transferrable & Non Refundable
- If batch not started
 - Possible if paid less amount that online course, pay difference
 - Possible if paid more amount that online course, difference refundable only if request made 7 days prior offline batch start date.

Sunrise Mentors Pvt Ltd., reserves the right to postpone/cancel an event, or change the location of an event because of insufficient enrolments, instructor illness or force majeure events (like floods, earthquakes, political instability, etc.)

Refunds: Duplicate payment

Refund of the duplicate payment made by the delegate will be processed via the same source (original method of payment) in 10 working days post intimation by the customer.

Note: All refunds will be processed within 10 working days after the refund request is approved by Sunrise Mentors Pvt Ltd.